



ABHAY BHANDARI & ASSOCIATES. CHARTERED ACCOUNTANTS

HO Office: 310, Pukhraj Corporate, Opposite Navlakha Bus Stand, Navlakha,
Indore- 452001

Branch: Itarsi, Maheshwar, Pipariya & Chittorgarh

Email ID: cacsadityabhandari@yahoo.com

Mobile No. 7803917744

Certificate For Counter Compliance

We hereby certify that CloudPublish is compliant with Counter Guidelines

Type: COUNTER R5 Compliance Testing

Testing Mode: Manual Testing

SUSHI Access: Reports downloaded using the UI-provided SUSHI credentials Guidelines

Followed: <https://cop5.projectcounter.org/en/5.0.3/>

Introduction

This document outlines the manual testing conducted on SUSHI reports generated by the Websites developed by CloudPublish and platform in accordance with COUNTER Release 5.0.3 guidelines. The objective was to verify the accuracy, structure, and content of COUNTER reports related to various metrics such as Total_Item_Requests, Unique_Item_Requests, Investigations, and Title-based counts.

The tests were conducted in two phases:

1. Initial Phase (December 2024): Focused on validating standard metrics and report generation.
2. Resumed Phase (May 2025): Addressed testing of 30-second filters and additional metric validations. Testing was resumed after halting further evaluation due to discrepancies noticed in filtered report logic during the first phase.



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Part 1: Tests Conducted in 2024

Testing Summary – Phase 1

Test Name	Metrics Verified	Test Date	Result	Notes
P1-1	Searches_Platform	19/12/2024	✓ As Expected	Data generated correctly in platform-level searches.
P1-2	Total_Item_Requests, Unique_Item_Requests, Unique_Title_Requests	19/12/2024	✓ As Expected	All item and title-based request counts verified.
B1-1	Total_Item_Requests, Unique_Title_Requests	20/12/2024	✓ As Expected	Report matched COUNTER structure.
B2-2	No_License	18/12/2024	✓ As Expected	Proper handling of unlicensed content confirmed.
B3-1	Total_Item_Requests, Unique_Item_Requests, Unique_Title_Requests	20/12/2024	✓ As Expected	Item- and title-level metrics were consistent.



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B3-3	Total_Item_Investigations, Unique_Item_Investigations, Unique_Title_Investigations	24/12/2024	✓ As Expected	Investigative activities logged correctly.
J1-1	Total_Item_Requests, Unique_Item_Requests	23/12/2024	✓ As Expected	No data integrity issues observed.
J2-2	Total_Item_Requests, Unique_Item_Requests	18/12/2024	✓ As Expected	Correct counts verified in journal report.
J3-1	Total_Item_Requests, Unique_Item_Requests	23/12/2024	✓ As Expected	Matches expected structure.
J3-3	Total_Item_Investigations, Unique_Item_Investigations	23/12/2024	✓ As Expected	Consistent with COUNTER expectations.
J4-1	Total_Item_Requests, Unique_Item_Requests	23/12/2024	✓ As Expected	Journal report validated successfully.



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● Issue Noted: During this phase, testing involving 30-second filters showed inconsistencies. Due to this, these tests were temporarily halted and resumed in May 2025 after backend corrections.

Part 2: Tests Conducted in May 2025 (Post-Filter Fix)

Testing Summary – Phase 2

Test Name	Metrics Verified	Test Date	Result	Notes
P1-3	Total_Item_Requests, Unique_Item_Requests (30-second filters)	05/05/2025	✓ As Expected	Filter logic verified to avoid over-counting.
B1-2	Total_Item_Requests, Unique_Title_Requests (30-second filters)	09/05/2025	✓ As Expected	Duplicate requests within 30 sec were filtered properly.
B3-2	Total_Item_Requests, Unique_Item_Requests, Unique_Title_Requests (30-second filters)	05/05/2025	✓ As Expected	Accurate de-duplication confirmed.
B3-4	Total_Item_Investigations, Unique_Item_Investigations, Unique_Title_Investigations (30-second filters)	15/05/2025	✓ As Expected	Investigative actions filtered appropriately.
J1-2	Total_Item_Requests, Unique_Item_Requests	21/05/2025	✓ As Expected	Same metrics confirmed over newer data.



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J3-2	Total_Item_Requests, Unique_Item_Requests (30-second filters)	22/05/2025	✓ As Expected	De-duplication logic handled consistently.
J3-4	Total_Item_Investigations, Unique_Item_Investigations (30-second filters)	27/05/2025	✓ As Expected	Timing filter works correctly.
J4-2	Total_Item_Requests, Unique_Item_Requests (30-second filters)	21/05/2025	✓ As Expected	Filters applied per COUNTER specs.
A1-1	Total_Item_Requests, Unique_Item_Requests	23/05/2025	✓ As Expected	No structural or data issues.
A1-2	Total_Item_Requests, Unique_Item_Requests (30-second filters)	23/05/2025	✓ As Expected	Accurate report filtering confirmed.



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Conclusion

All tests conducted across both phases adhered to the guidelines defined in COUNTER Release 5.0.3. The platform's SUSHI reports were downloaded through the provided interface and manually verified for:

- Report type and naming conventions
- Metric accuracy (Total, Unique, Investigations)
- Handling of 30-second filters (especially critical for compliance)
- Proper treatment of non-licensed content
- Differentiation between item- and title-level reporting

Final Statement:

All results were as expected, and no discrepancies remain after post-May testing. The system is deemed compliant with COUNTER R5.0.3 standards based on manual audit and verification.

Place: Indore

Date: 22/08/2025

UDIN: 25440295BMKWFT6248

For M/s Abhay Bhandari and Associates
Chartered Accountants



Aditya Bhandari
(Partner)

M. No. 440295
FRN: 003443C